Aetna Institutes of Quality

Aetna Institutes of Quality (IOQ) are designated to facilities that provide consistent, safe and effective specialty care. Facilities must perform at high volumes within their area of care and have clear clinic results to be considered. This quality and cost of care information is available to Aetna members, helping them identify facilities that meet their specialty care needs. Designations are awarded following a 3-year review cycle of claims data.

SPECIALTY CARE AREAS	Washington Regional	Freeman Health Springdale	Mercy Hospital Northwest Arkansas	Northwest Medical Center Bentonville	Mercy Hospital Fort Smith	Baptist Health Fort Smith	University of Arkansas for Medical Sciences	CHI St. Vincent Little Rock	Baptist Health Medical Center Little Rock	St. Bernards Medical Center	Mercy Springfield	Cox Springfield
Bariatric		IOQ Designation	IOQ Designation								IOQ Designation	
Cardiac Surgery												
Total Joint Replacement	IOQ Designation						IOQ Designation			IOQ Designation	IOQ Designation	
Spine Surgery	IOQ Designation											

Note: Designations are awarded based on Aetna claims data.

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