

# CMS STAR RATINGS

Medicare.gov

CMS is an acronym for the Centers for Medicare and Medicaid Services, a federal agency. Ratings are based on five areas of quality: mortality, safety of care, readmission rates, patient experience, and timely and effective care.

EVALUATION YEAR	Washington Regional	Northwest Medical Center Springdale	Mercy Hospital Northwest Arkansas	Northwest Medical Center Bentonville	Mercy Hospital Fort Smith	Baptist Health Fort Smith	University of Arkansas for Medical Sciences	CHI St. Vincent Little Rock	Baptist Health Medical Center Little Rock	St. Bernards Medical Center	Mercy Hospital Springfield	Cox Medical Center South
2025	★★★★★	★★	★★★★★	N/R	★★★	★★	★★	★★★★	★★★★	★	★★	★★★★
2024	★★★★★	★★	★★★★★	N/R	★★★	★★	★★	★★	★★	★	★★★★	★★★★
2023	★★★★★	★★	★★★★★	N/R	★★★	★	★★	★★	★★	★	★★★★★	★★
2022	★★★	★★★	★★★★★	N/R	★★★	★	★★	★★	★	★★	★★★★★	★
2021	★★★	★★★	★★★★★	N/R	★★★	★	★	★★	★	★★	★★★★★	★

**NOTE:** Star ratings utilize the most recent publicly available data with varying performance periods by metric. Once reporting thresholds are met, a hospital's Overall Star Rating is calculated using only those measures for which data are available. A hospital may not have publicly reported data on all measures due to the number or type of patients they treat.

- ★★★★★ = Excellent Quality
- ★★★★ = Above Average
- ★★★ = Good (comparable to other hospitals)
- ★★ = Below Average
- ★ = Poor Quality
- N/R = Information not reported